



NSI GUARDING GOLD A BUYER'S GUIDE



Dedicated to high standards

NSI Guarding Gold companies are committed to:

- A twice yearly, independent, expert compliance audit: an in-depth assessment of front-line services, management systems, support infrastructure, staff welfare and benefits, and people development
- Security screening every employee, ensuring the right to work in the UK, managing risk and protecting clients' reputations
- Maintaining a quality management system: a pathway for continual improvement for people and processes, ensuring the specific needs of clients are top of the agenda
- Compliance with British and International standards which prescribe key benchmarks ensuring integrity of client-supplier relationships through excellence in guarding services, staff training, health and safety practices, contract management and customer services.

[nsi.org.uk](https://www.nsi.org.uk)

Best practice in practise

Creating and operating a 24/7 security service to manage any and every eventuality – with trained, capable staff, and infrastructure – demands that your service provider has the knowhow and dedication to deliver a guarding service of the highest standard.

When choosing an NSI Guarding Gold company you can be assured:

- Quotations and contracts offered are in accordance with **recognised standards** protecting the interests of both parties and ensuring expectations are clearly set and regularly reviewed
- Your **personalised proposal** will clearly define operating instructions that ensure all security staff assigned to the environment are informed

of the particular site circumstances, your requirements and the potential security risks

- The standards to which NSI Gold companies operate determine security teams have **role and assignment specific training**, detailed training plans and records
- The company's **support infrastructure** is in place to deliver your requirements including finance, insurance, business structure, security systems, sub-contractors and resources
- **Critical processes and procedures**, such as assignment instructions and incident handling are fully defined to ensure the safety of your staff, visitors, members of the public, as well as the security team.

About NSI

The UK's leading independent, UKAS accredited specialist certification body approving companies in the security sector.

The most highly trained, expert, in-house audit team in the industry.

Conducts over 3,500 security audits annually in security guarding, security systems and fire safety.

Over 45 years of experience in approval providing the highest level of reassurance for buyers of security.

The hallmark of approval

NSI Gold companies are progressive in their use of quality management systems and knowledge of technical standards to drive continual improvement in performance, efficiency and customer service. NSI Guarding Gold approval reflects a commitment to and belief in investment in high standards of service, integrity, technical expertise and professionalism.



Look out for the NSI Gold hallmark of approval – the mark of approval for the elite in the security industry.

For more information:

nsi.org.uk



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Security.Improved